

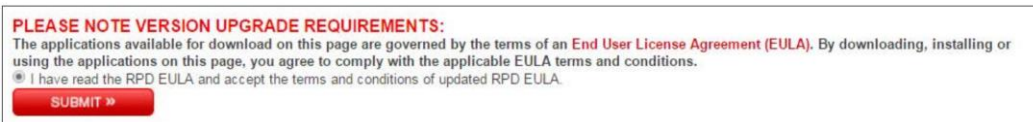
Installation

1. Navigate to the following link to download and install RealPresence Desktop for MAC:
<http://www.vividsolutions.co.nz/resources/>

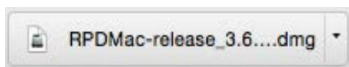
2. Select the following link for MAC version.

Polycom® RealPresence® Desktop for Mac 3.3 Software for individual installation
– .exe

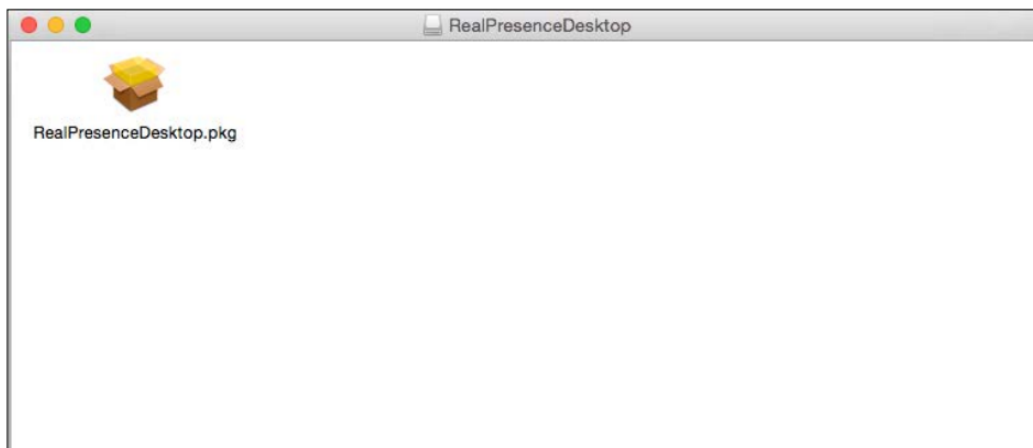
3. Click to accept the terms and conditions and then click the **Submit** Button. Your download should begin immediately.



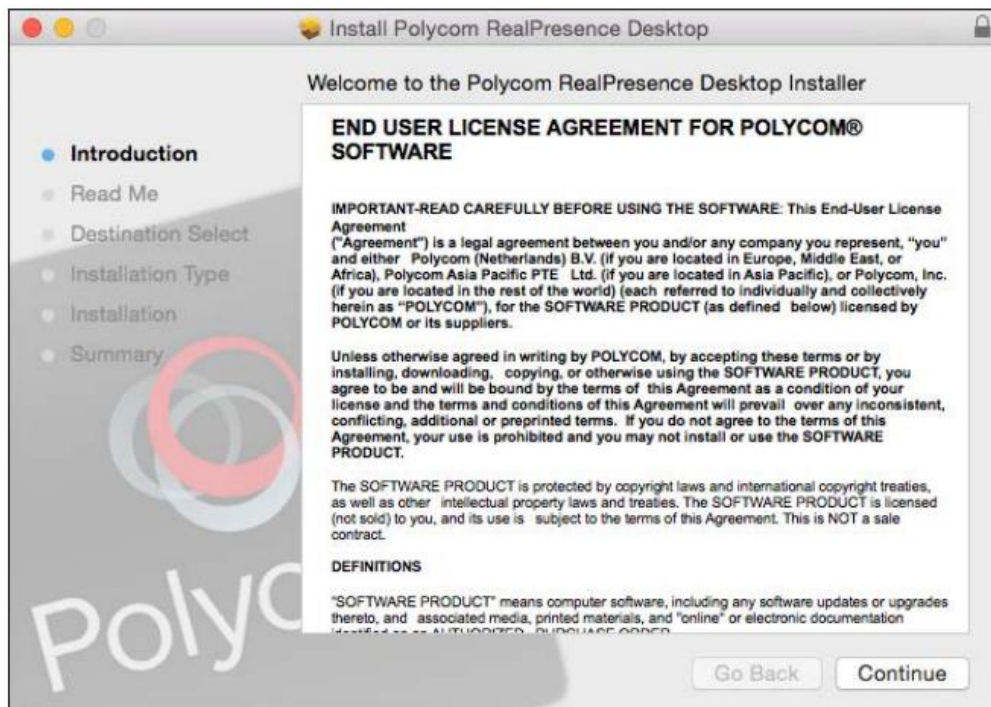
4. Click the download button, then click the **Run** button to begin installing RealPresence Desktop.



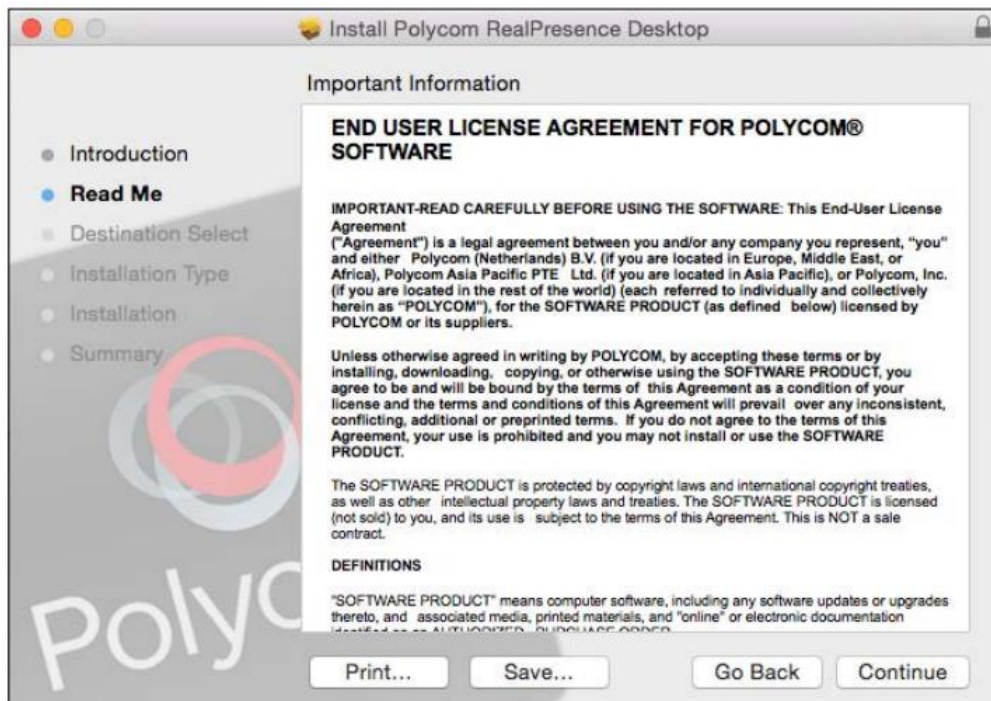
5. Double click the .pkg file to begin the installation.



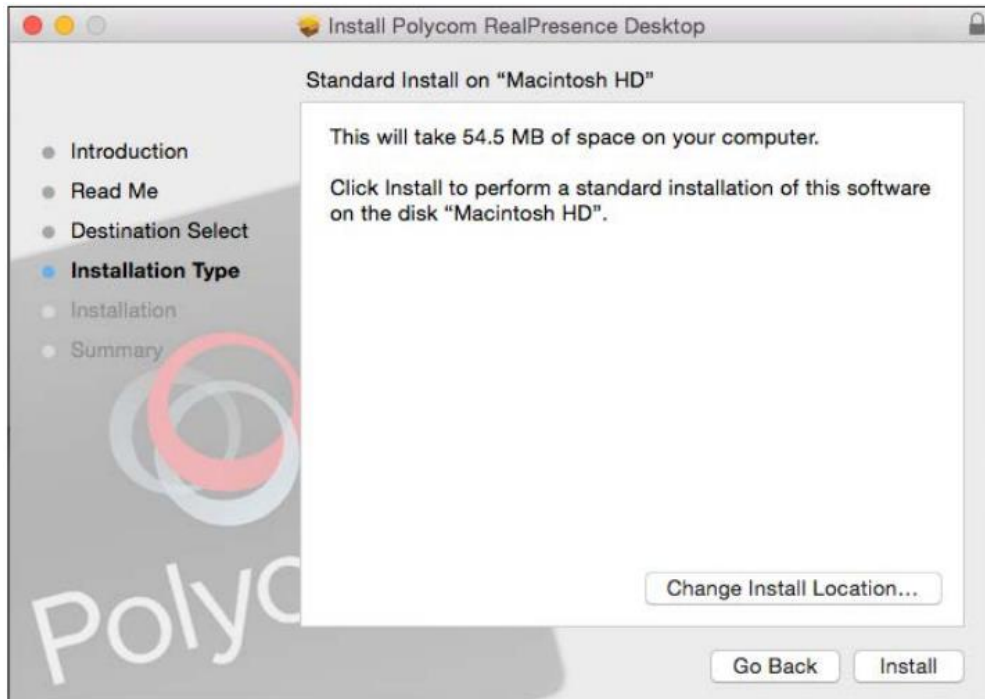
6. Click the **Continue** button.



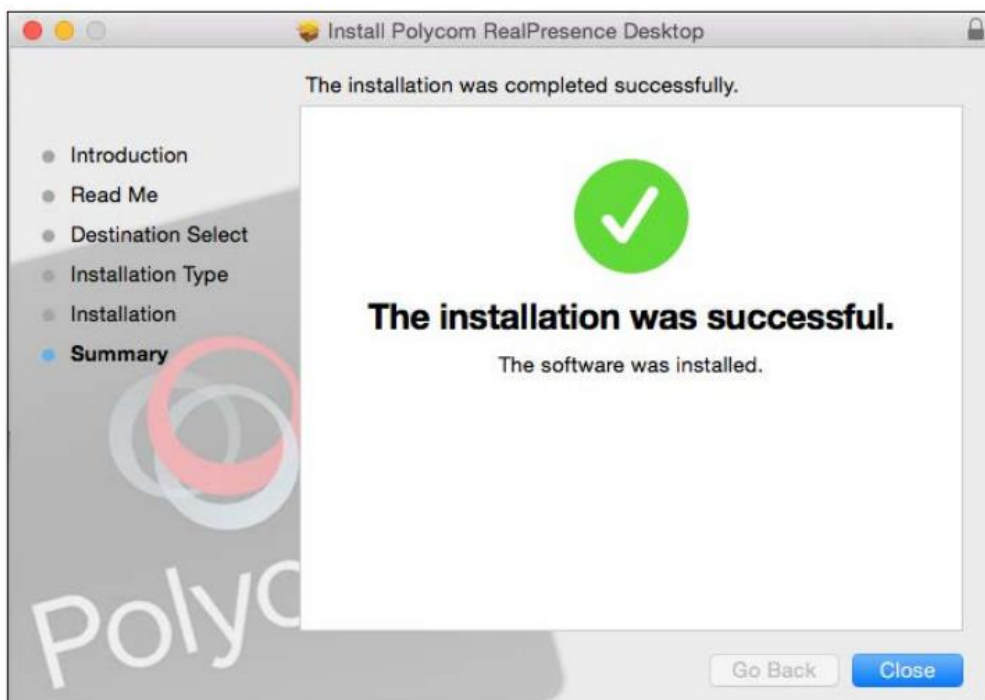
7. Click the **Continue** button to accept the End User License Agreement.



- Click the **Install** button to begin installation.




- Once the installation is complete, click the **Close** button.



Sign In

1. Double click the **RealPresence Desktop** icon in the Finder's Applications folder.
2. Select **Enterprise** and click the **Enter** button.



The screenshot shows a 'Login' dialog box with a dark blue background. On the left side, there are three buttons: 'Enterprise' (highlighted in a lighter blue), 'Individual', and 'Cloud'. On the right side, there is instructional text: 'Enter your email address, server address, and sign-in credentials. Your system administrator will configure many of the settings for you.' At the bottom right, there is an 'Enter' button.

3. Enter your full email address and click the **Next** button.



The screenshot shows an 'Enterprise Sign-In' dialog box with a dark blue background. It features a text input field labeled 'Email:' containing the placeholder text 'email@company.com'. At the bottom left, there is a 'Cancel' button, and at the bottom right, there is a 'Next' button.

4. Enter the credentials provided to you and click the **Sign in** button.



The image shows a dark-themed 'Enterprise Sign-In' dialog box. It contains four input fields: 'Email' with the placeholder 'username@email.com', 'Server' with 'Required', 'User Name' with 'Domain\User Name', and 'Password' with 'Required'. Below the password field is a checked checkbox labeled 'Remember password'. At the bottom, there are two buttons: 'Back' on the left and 'Sign In' on the right.

5. Click the **Place a Call** button to begin using RealPresence Desktop.

