

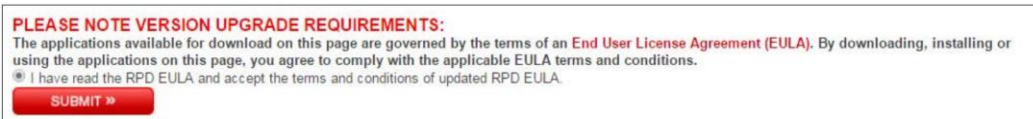
Installation

1. Navigate to the following link to download and install RealPresence Desktop for MAC:
<http://www.vividsolutions.co.nz/resources/>

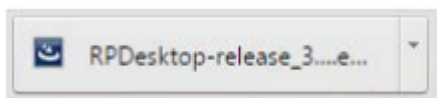
2. Select the following link for PC version.

[Polycom® RealPresence® Desktop 3.5 Software for individual installation – .exe](#)

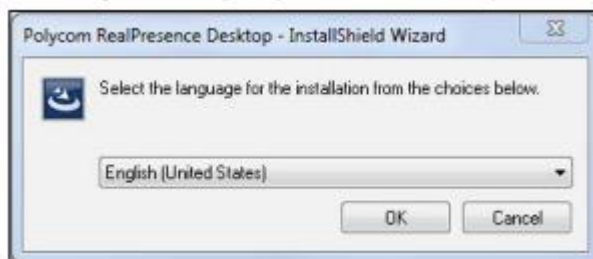
3. Click to accept the terms and conditions and then click the **Submit** Button. Your download should begin immediately.



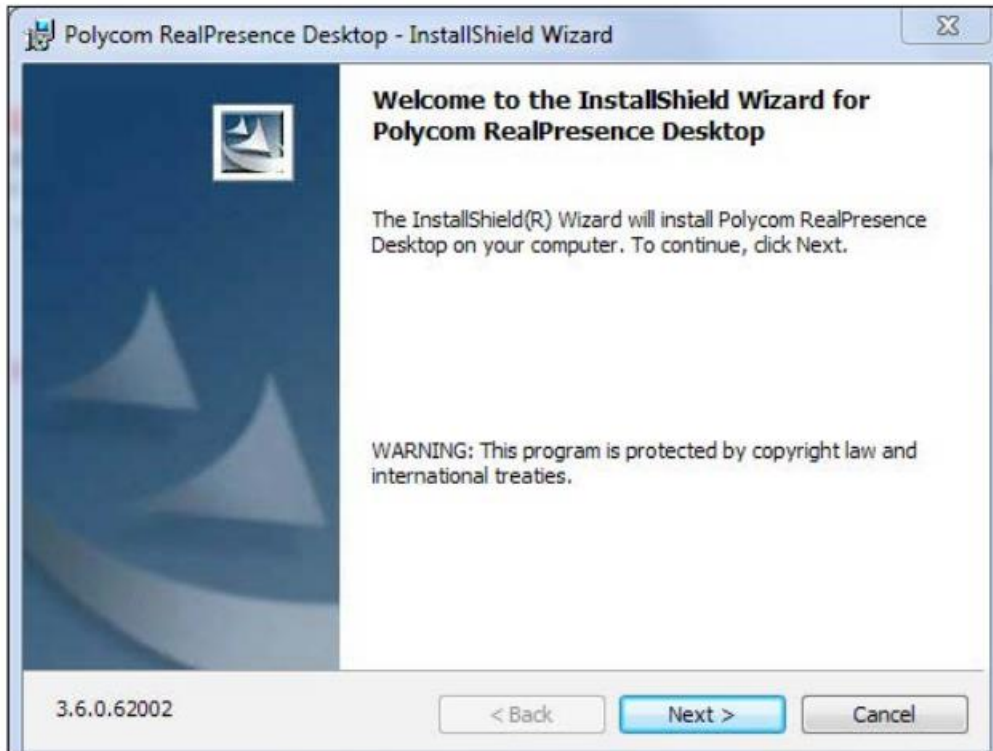
4. Click the download button, then click the **Run** button to begin installing RealPresence Desktop.



5. Select your language from the drop-down list and click the OK button



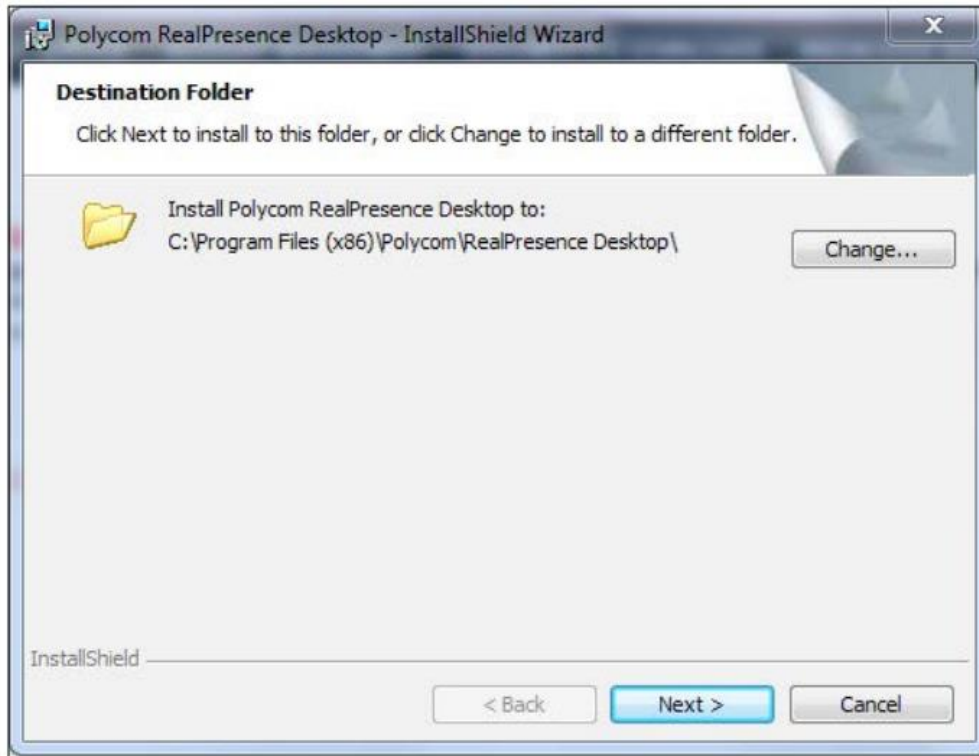
- Click the **Next** button to continue the installation.



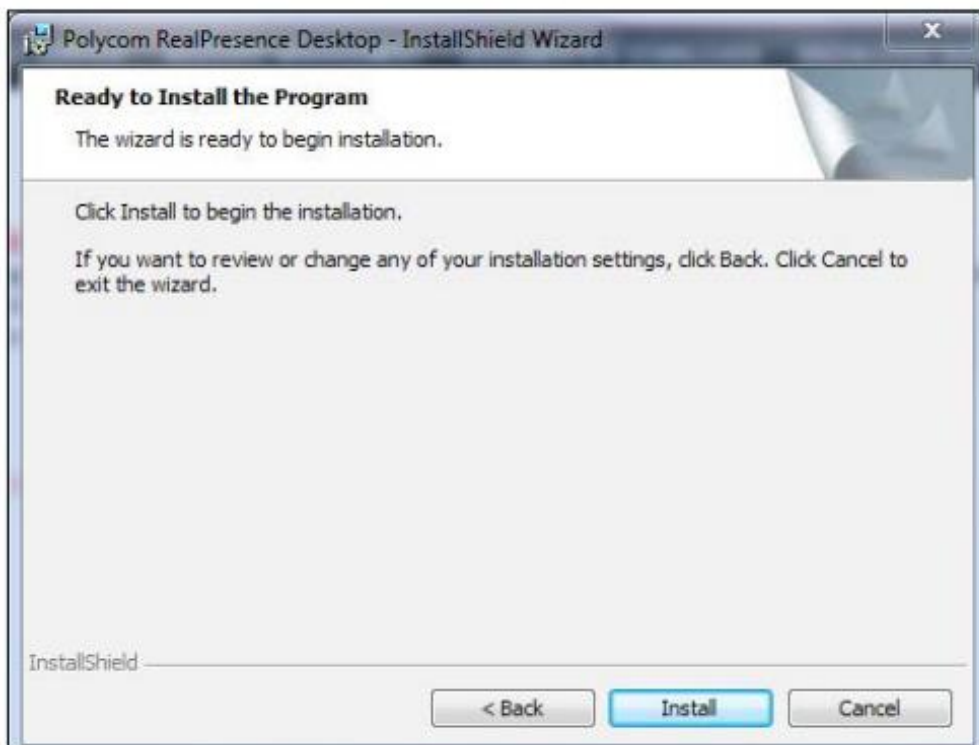
- Click the **I accept the terms** radio button and click the **Next** button to continue.



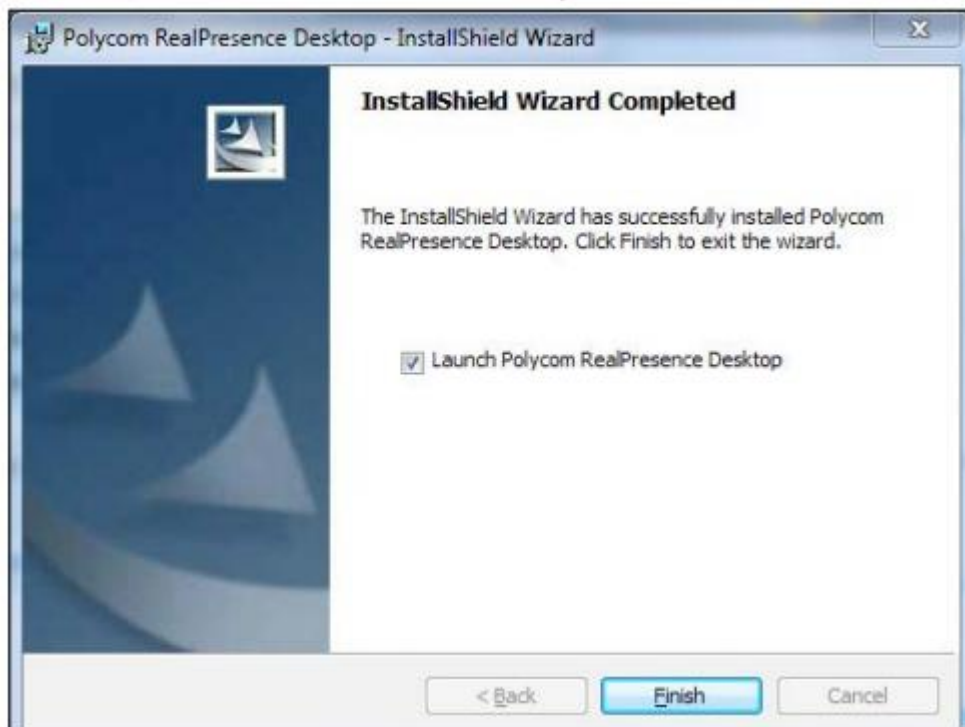
- Click the **Next** button to accept the default directory path for installation.



- Click the **Install** button to complete installation

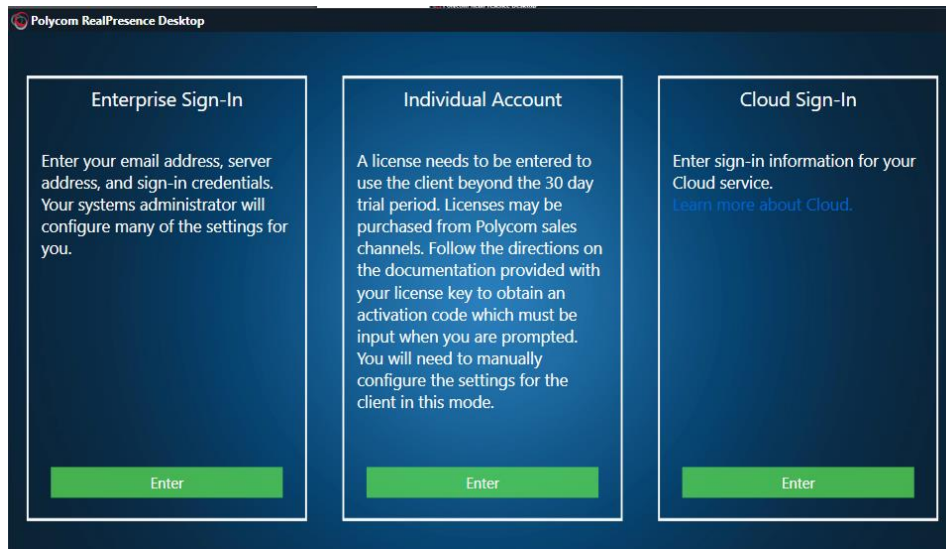


10. Click the box beside the **Launch Polycom RealPresence Desktop** and then click the **Finish** button. RealPresence Desktop will launch immediately

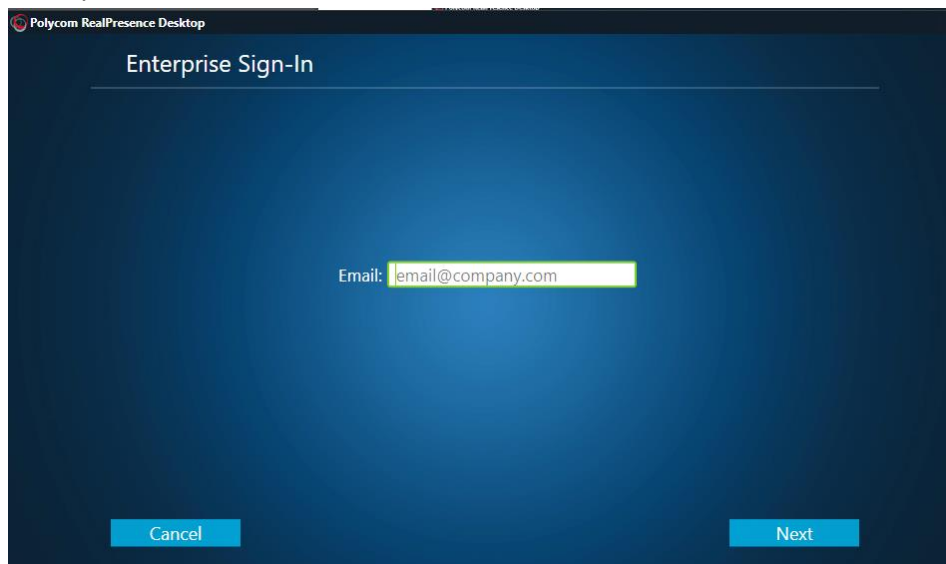


Sign In

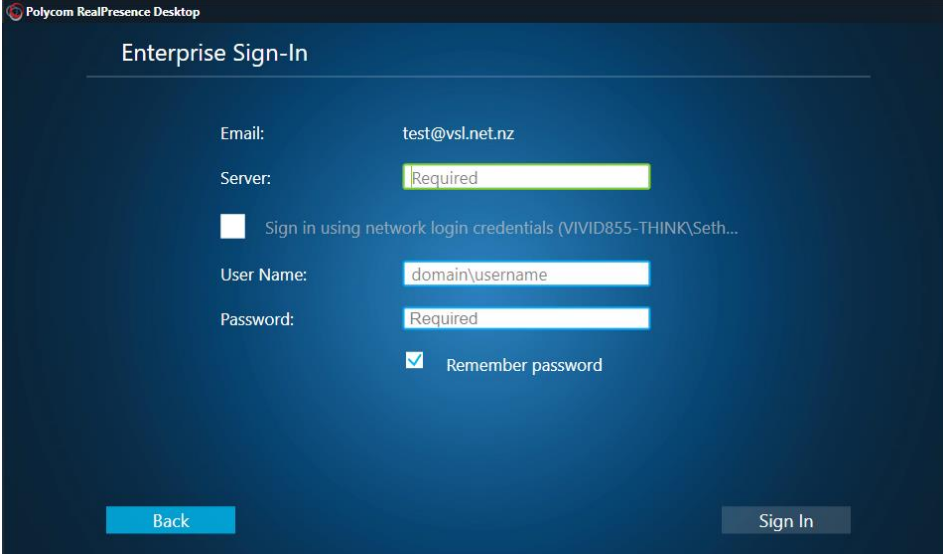
1. Select **Enterprise** and click the **Enter** button.



2. Enter your full email address and click the **Next** button.



3. Enter the credentials provided to you and click the **Sign in** button.



Polycom RealPresence Desktop

Enterprise Sign-In

Email: test@vsl.net.nz

Server: Required

Sign in using network login credentials (VIVID855-THINK\Seth...

User Name: domain\username

Password: Required

Remember password

Back Sign In

4. You are now signed in and able to dial within the Vivid Network.